

# Majextand S FAQ

**Q: What comes in a Majextand S package?**

**A:** Each package includes one Majextand S phone stand.

**Q: How many colors are available for the S?**

**A:** We currently provide silver, gray, black and Rose Gold colors for Majextand S.

**Q: What are the specifications of the Majextand S?**

- **Origin:** Made in Taiwan
- **Dimensions:** 98 x 65 x 2.5 mm (3.9 x 2.6 x 0.1 inches)
- **Weight:** 56g (2 oz)
- **Material:** Stainless steel, POM, spring steel, and a neodymium magnet

**Q: Which phone models are compatible with the Majextand S?**

**A:** The Majextand S is designed for phones that support MagSafe technology. Please verify that your phone is MagSafe-compatible before making your purchase.

**Q: Can I attach Majextand S with my phone case on or non-iPhone model?**

**A:** Yes, simply use a phone case with a magnetic ring or install magnetic ring to attach your Majextand S.

**Q: Is the Majextand S stable? It looks so thin!**

**A:** Absolutely! The Majextand S is designed with a unique mechanical structure that ensures both stability and slimness. It can support devices weighing up to 300 grams with ease.

**Q: What's the difference between Majextand S and Majextand M?**

**A:** Majextand S features a 360° rotating design, offering a wider range of viewing angles for a more customizable experience. In contrast, Majextand M has fixed viewing angles but allows for 30 height adjustments, reaching up to 90° and 12 cm in height for versatile usage.

**Q: Will Majextand S rust with regular use?**

**A:** No, the Majextand S is made from stainless steel, making it highly resistant

to rust. However, to maintain its durability, avoid exposing it to environments with high salt content, acids, or strong chemicals, such as seawater or corrosive substances.

**Q: Does the Majextand S come with a warranty?**

**A:** Yes, Majextand S is warranted against defects in materials and workmanship for a period of ONE (1) YEAR, from the date of original retail purchase, when used in accordance with the user manual, we will repair or replace it for free.

**Q: How should I clean the Majextand S?**

**A:** Wipe it with a dry cloth. Avoid using detergents to prevent potential damage.

**Q: Can I use wireless charging while the Majextand S is attached?**

**A:** Yes! If you're not using a phone case, wireless charging will work with the Majextand S attached. However, if you have a case on, we recommend removing the Majextand S before charging, as the added thickness of the case and stand may reduce charging efficiency.

**Q: Does the Majextand S affect Apple Pay transactions?**

**A:** The Majextand S does not interfere with NFC functionality. However, performance may depend on the location of the NFC reader and the thickness of any additional attachments on your device.

**Q: Is the Majextand S durable?**

**A:** Yes, the Majextand S has undergone rigorous durability testing and comes with a one-year warranty under normal use.

**Q: Will Majextand S wobble during use?**

**A:** The Majextand S may look delicate, but it's actually highly stable and can support up to 300g.

For added stability while using your phone, simply rest a hand against the back as you normally would.

**Q: Can I use the in-car wireless charger when Majextand S is attached?**

**A:** Yes, but compatibility may vary depending on the car model and charger

design. Due to the wide range of options available, we cannot guarantee full compatibility.

**Q: Can I expand Majextand S and use it as a selfie stick?**

A: The Majextand S is designed for stable phone support. Using it as a selfie stick may affect its structure and durability.

**Q: Will removing the Majextand S scratch my phone?**

A: No, the metal parts are covered with anti-scratch materials like POM and PET to protect your phone from damage.